# COMMUNITY INVOLVEMENT IN OFFENDERS' REHABILITATION: THE SINGAPORE PRISON SERVICE'S EXPERIENCE

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# I. AN OVERVIEW OF THE SINGAPORE PRISONS SYSTEM

## A. Mission & Operations Philosophy

In Singapore, tough laws and strict regimes in prisons have served us well in deterring potential criminals from offending, and keeping criminals out of circulation. While incarceration and punishment for offenders remains a priority, it is also imperative that they do not recidivate. The Prison Service Mission was first promulgated in July 1988<sup>1</sup> to encapsulate the essence of our beliefs. The mission, which was subsequently re-crafted in 1999, states: "As a key partner in criminal justice, we protect society through the safe custody and rehabilitation of offenders, cooperating in prevention and aftercare."

Together with the Prison Service Mission, a common Operations Philosophy was established as well. The three elements of *security*, *humanity* and *rehabilitation* were emphasized as key concepts to guide every officer's actions. The Operations Philosophy provides the guidelines reflecting our management and motivation, and enables our prison officers to effectively carry out their institutional objectives.

## **B. Key Inmate Demographics**

As at 30 November 2010, there were about 12,515 incarcerated persons in prisons, of whom about 9.5% or 1,185 were female. About 29.3% or 3,672 of the inmate population are between 31 and 40 years of age. About 51.1% of all inmates were incarcerated for drug-related offences.

Based on the release cohort of 2007, Singapore's recidivism rate<sup>2</sup> stands at approximately 26.5%, a slight increase from the 25.1% of the 2006 cohort.

## **C. Organizational Structure**

The Singapore Prison Service (SPS) administers four maximum, five medium and four low-medium security institutions. They make up SPS' line units, and are grouped under three clusters, namely Clusters A and B (housed within the main Changi Prison Complex) and Cluster C (comprising of decentralized institutions, i.e. Changi Women's Prison, Kaki Bukit Centre, Admiralty West Prison and the Selarang Park Community Supervision Centre) to synergise services and enhance operational efficiency.

At staff level, SPS has six main divisions, viz. Operations, Staff Development, Corporate Services, Rehabilitation & Reintegration, Strategic Planning & Research, and Intelligence Divisions, comprising 29 units together with three standalone units, i.e. Public Affairs, Provost and Prison Staff Inspectorate.

#### **D.** The Business Framework

The SPS Business Framework is underpinned by the four purposes of imprisonment, i.e. Punishment,

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<sup>&</sup>lt;sup>1</sup> The mission in 1988 states: "To strive for excellence and professionalism in support of the Singapore Criminal Justice System in the safe custody, humane treatment and successful rehabilitation of offenders in preparing them for return to society as law-abiding citizens".

<sup>&</sup>lt;sup>2</sup> Recidivism Rate is defined as the percentage of local inmates detained, convicted and imprisoned again for a new offence within two years from their release.

Incapacitation, Deterrence and Reform. These serve to guide SPS in carrying out its three core duties of *Executing Justice, Reducing Reoffending and Preventing Offending*.

## 1. Executing Justice

This is the fundamental purpose of our prisons system, i.e. to execute sentences and corporal punishment meted out by Singapore's Courts. Under the arm of "executing justice", SPS also provides effective and efficient remand services to fellow law enforcement agencies, for example, the immigration authorities and police force.

## 2. <u>Reducing Reoffending</u>

Our second area of responsibility is "Reducing Reoffending". Our prison system is focused on ensuring the inmate is adequately rehabilitated so that he or she does not offend again, and adequately resourced to help reintegrate him or her back to the community.

## 3. Preventing Offending

SPS aims to "prevent offending" by moving further upstream of the socio-economic system and stemming the flow of potential and at-risk persons from entering the cycle of crime. By leveraging the considerable criminal knowledge we have within our prisons, SPS helps the police and other law enforcement agencies fight and prevent crime.

## E. The Rehabilitation Framework

The goal of rehabilitation is the successful reintegration of the offender back to the community as a contributing member of society. The establishment and maintenance of positive community and family relationships will assist offenders in their reintegration as law-abiding citizens. Strong families can provide security and meaning to life. Similarly, support and acceptance from the community is just as important in helping an ex-offender as he or she journeys through this path of recovery.

What ultimately determines successful rehabilitation is the offender's own desire to change for the better. Not every criminal or drug abuser may be willing to reform but the right kind of rehabilitative strategy can motivate offenders to rebuild their lives. In 2000, the Singapore Prison Service's Rehabilitation Framework was developed to guide us in our offender's reformation efforts.

Under the new rehabilitation framework for penal offenders, inmates undergo the following phases:

## 1. Admission

Inmates are objectively assessed and classified into four broad classes: Class A, B, C or D. The classification process enables SPS to channel its resources to those with the best chances of benefiting from rehabilitation and to manage the others in an effective manner. A Personal Route Map (PRM) for each penal offender is drawn up, based on the assessment of his or her risk and needs determined during admission.

## 2. Deterrence

From admission, the inmate moves through to the deterrence phase which includes periods of selfreflection and drill. Progressive assessments are conducted by the inmate's personal supervisors during this period.

## 3. Treatment

In the treatment phase, inmates are employed in either prison industries or domestic work, depending on their respective PRMs. For instance, Class 'B' inmates are given compulsory education to raise their basic literacy level and vocational training in skilled prison industries to address their educational and employment needs. SPS also administers a suite of Specialised Treatment Programmes (STPs), developed and delivered by prison counsellors and psychologists, which target criminogenic risks, such as substance abuse, violent behaviour, sexual offending and criminal thinking. Delivered either individually or in group sessions, these programmes aim to increase offenders' propensity and motivation to change, help them understand the roots of their offending behaviours and to equip them with the necessary skills to avoid a relapse.

# 4. Aftercare

For those inmates who need assistance upon their release, the Singapore Corporation of Rehabilitative Enterprises' (SCORE) Employment Assistance Unit (EAU) assist them in securing employment. Aftercare case management and other welfare assistance are also available through the Singapore Aftercare Association (SACA), Community Development Councils (CDCs) and other voluntary welfare organizations (VWOs).

# **II. COMMUNITY INVOLVEMENT IN OFFENDERS' REHABILITATION**

A multi-faceted approach is adopted to achieve our core business of "Reducing Reoffending" and recidivism in Singapore. This involves not just SPS and the offenders themselves, but also other Voluntary Welfare Organizations (VWOs), governmental agencies, the community at large, as well as families of the inmates. Active community involvement is present for both in-care as well as the aftercare phase of an inmate's journey through incarceration.

# A. Community Involvement during In-Care

# 1. Areas of Involvement

Currently, community partners are involved extensively in the rehabilitation programmes of SPS in the following specific areas:

# (i) Work

With rehabilitation as an important objective, it is imperative that inmates are taught marketable skills that will secure them steady employment when they return to society. Hence, SCORE was established as a Statutory Board in November 1975, and it is entrusted with establishing and managing prison industries, as well as providing vocational training in prisons. It also provides rehabilitative and aftercare services to inmates before and after their discharge from custody. For instance, SCORE's EAU looks after the employment needs of inmates and ex-inmates while they are on the Work Release Scheme (WRS) and immediately after their discharge. The EAU has a databank of suitable jobs by actively collaborating with more than 800 private companies in the manufacturing, engineering, building and transportation and service sectors.

# (ii) Education

Another priority is the provision of education (academic or vocational) for the purpose of improving the inmates' educational status and skills. Academic education is provided through teachers seconded from the Ministry of Education, while SCORE provides vocational and skills training.

# (iii) Religion

Religion is a source of moral support and guidance to many in prison. Faith-based programmes can be powerful tools in the rehabilitation process as it gives inmates a strong sense of purpose, direction and meaning in life. Inmates are therefore encouraged to develop their spiritual well-being by turning to their respective faiths. Those who wish to embrace any of the main religions, such as Buddhism, Islam, Hinduism or Christianity, are encouraged to do so. Volunteers from respective faiths conduct religious services and counseling sessions for them.

# (iv) Family-Focused Services & Programmes

The impact of incarceration on families and children of inmates, the unintended victims of crime, is often significant and negative. Inmates' families are often is disarray when their family member is imprisoned. Hence, seeing families through this difficult phase can help foster stronger family bonds and networks upon the inmates' release. Since 2006, Family Resource Centres (FRCs) have been set up in SPS to provide social assistance and support to inmates' families to help them cope during inmates' incarceration (for e.g. in the areas of financial difficulties, accommodation issues and emotional counselling) by providing information and referral services or case work management for the family in need. Additionally, service providers from the community are engaged to deliver family programmes such as workshops and group sessions to the inmates to help prepare them for their roles as parents and to encourage reconciliation of broken familial relationships when they are released.

## (v) Halfway-House Scheme

The Prisons Halfway House (HWH) Scheme, started in April 1995, allows amenable offenders of drug rehabilitation centres and prisons without strong family support to spend the last stage of detention at the halfway houses. Currently, there are ten halfway houses participating in the HWH Scheme and their programme comprises counselling, work therapy and moral/religious education. More recently in October this year, a new HWH Service Model was developed to enable HWHs to operate a more consistent and dedicated programme to better meet offenders' reintegration needs.

SPS also works closely with the Industrial and Services Cooperative Society Limited (ISCOS), a multipurpose cooperative that seeks to enhance the employment and entrepreneurial opportunities of discharged inmates. Established in 1989, ISCOS offers ex-offenders job opportunities to help them regain their selfworth and esteem with meaningful employment. This objective is met through providing inmates with on-the-job training and job exposure through enterprises or cooperation with other private companies on a joint venture or consultancy basis.

Engagement of inmates by ISCOS starts right from the in-care phase, where ISCOS representatives brief all inmates on the various resources and schemes of work available. Through employment, positive peers and pro-social activities such as group sports, an ex-offender can benefit much from his or her association with ISCOS. As at 31 October 2010, total ISCOS membership stands at about 11,000.

## 2. Community Volunteers - A Critical Partnership

The work of rehabilitation cannot be done by SPS alone. It requires partnering with the community to further its mission. Our volunteers have been at the forefront in meeting the potential reintegration needs of our inmates. SPS' volunteer base has grown from 124 in 1999 to more than 1,200 volunteers over the last ten years.

## 3. Volunteer Training Programmes

To improve our volunteers' capabilities to support SPS' core functions of rehabilitating offenders, a structured pilot training package for volunteers was conducted from January to March 2010. As the trial proved to be successful with positive feedback from the participants, SPS then decided to launch the volunteer training programme on a full scale with an expanded scope of training. The volunteer training programmes are targeted at all prison volunteers. Its twin objectives are:

- To orientate and equip the volunteers with the necessary knowledge and skills to engage the prisoners purposefully, while appreciating the rules and regulations of SPS; and
- To upgrade and develop the volunteers' professional skills through certified courses issued by recognized and accredited training institutes.

Such training enables SPS to work closely with its volunteers who are aligned and trained to deliver effective offenders' rehabilitation programmes.

# **B.** Engaging Strategic Community Partners in the Aftercare Sector

For many, the transition back to society remains a struggle. Maintaining the motivation not to reoffend requires strong community support, understanding, as well as encouragement from their families. SPS has pursued several initiatives to pave the way for a more successful offenders' reintegration. These are elaborated in the following sections.

## 1. CARE Network

Formed in May 2000, CARE (Community Action for the Rehabilitation of Ex-Offenders) Network brings together key strategic partners,<sup>3</sup> both in government and in the community, who are responsible for offenders' reintegration in Singapore. The Network engages the community in rehabilitation, co-ordinates member agencies' activities and develops innovative rehabilitation initiatives for reforming offenders with the following objectives:

<sup>&</sup>lt;sup>3</sup> Members of the CARE Network include the Ministry of Home Affairs (MHA), Ministry of Community Development, Youth and Sports (MCYS), the Singapore Aftercare Association (SACA), Singapore Anti-Narcotics Association (SANA), the National Council for Social Services (NCSS), SCORE and ISCOS.

- To improve the quality of rehabilitative services through knowledge-sharing;
- To build awareness and understanding of the rehabilitative process amongst the general public;
- To increase efficiency by reducing duplication of work and services between member agencies;
- To create a seamless transfer for offenders from in-care to aftercare; and
- To mobilize and facilitate the community to take action toward rendering appropriate support services to help ex-offenders and their families reintegrate into society.

## 2. Case Management Framework

One of the first initiatives of the CARE Network was the Case Management Framework (CMF) for reforming offenders in the aftercare phase. This service is delivered by full-time Aftercare Case Managers (ACMs) from the Singapore Aftercare Association<sup>4</sup> (SACA) and the Singapore Anti-Narcotics Association<sup>5</sup> (SANA), who aim to facilitate the reintegration of ex-offenders and ex-drug addicts into families and the society. Under the CMF, the ACM and client identify the aftercare needs of the client in reintegrating well. An Individualized Service Plan (ISP) is then drawn up which charts out the resources required in meeting those needs. The ACM will look for resources from other agencies for services that they do not provide and also ensures any follow-up required is attended to.

In October 2010, the CARE Network's website<sup>6</sup> was also set up to provide the public with access to information on the Network and its initiatives. Through this website, a comprehensive directory of community partners involved in the work of offenders' rehabilitation is listed to facilitate ease of communication and knowledge sharing within the aftercare industry.

## C. The Yellow Ribbon Project: Advocating Community Acceptance & Enhancing Community Involvement

Ex-offenders often live with the stigma of having served time behind bars. This can often be more difficult than the prison sentence itself. Many ex-offenders, once released, find themselves stepping into a second prison of suspicion from society at large because of their past misdeeds. In the absence of community intervention and support, there is a higher chance of reoffending. Therefore, the importance of community involvement and the integral role it plays in the reintegration journey of our ex-offenders who are motivated and desire to change cannot be over-emphasized.

The CARE Network launched the Yellow Ribbon Project (YRP) in 2004, which is an annual campaign aimed at changing society's mindset towards ex-offenders by giving them a second chance to succeed in life. The inspiration behind YRP was taken from a 1970s song entitled, "Tie a Yellow Ribbon Round the Ole' Oak Tree." The lyrics of this song aptly describe an ex-offender's desire for acceptance and forgiveness from his loved ones and await the community to set him free: "I'm really still in prison and my love she holds the key, a simple yellow ribbon's what I need, to set me free..."

The key drivers of the YRP campaign are SPS and SCORE, supported by the CARE Network agencies.

1. Objectives of the YRP

The objectives of YRP are categorized into the 'Three As,' which are:

<sup>&</sup>lt;sup>4</sup> The Singapore After-Care Association (SACA) is a voluntary welfare organization acting as the key agency providing welfare and rehabilitation services for discharged offenders and their families. SACA's aim is to assist clients and their families to cope with problems arising from the offending behaviour and the consequent incarceration. This is done with the belief that such assistance will give clients the chance to reintegrate into society successfully, thereby reducing the chances of recidivism.

<sup>&</sup>lt;sup>5</sup> The Singapore Anti-Narcotics Association (SANA) is a voluntary welfare organization and was first established in 1972 to assist in the rehabilitation of drug addicts in Singapore. SANA runs various programmes in drug abuse prevention and drug rehabilitation. SANA was also tasked by the National Council Against Drug Abuse (NACADA) to be the coordinating agency for preventive action against drug abuse in high-risk youth.

<sup>&</sup>lt;sup>6</sup> With a new website in place, not only can agencies exchange aftercare best practices, resources as well as current and relevant news, the public can also be more informed of CARE Network's activities and events. In this way, CARE Network can better engage the community in effecting positive changes in the lives of ex-offenders and their families. Source: www. carenetwork.org.sg.

- To create '<u>A</u>wareness' of giving second chances to ex-offenders.
- To generate '<u>A</u>cceptance' of ex-offenders and their families into the community.
- To inspire 'Community <u>A</u>ction' to support the rehabilitation and reintegration of ex-offenders.

# 2. Thematic Development

Each year, a different theme will be developed for the YRP campaign to intensify the level of community engagement, while building upon the successes of campaigns from the preceding year. While the first few YRP campaigns focused on generating awareness, subsequent campaigns aimed to deepen the YR message by actively engaging the community through reformed ex-offenders (see <u>Annex A</u>).

# 3. Publicity & Media Engagement

Brand positioning has also been instrumental to the effectiveness of the YRP campaign. The iconic yellow ribbon, together with its associated meaning, is easily identifiable and recognizable by Singaporeans from all walks of life. The success of the brand also lies with the consistency and discipline of the Yellow Ribbon message year after year.

YRP also extensively leverages the media as a strategic tool for our campaign messaging. The public campaign is launched through print, broadcast, and online advertisements and news features and information. New social media, such as YouTube, Facebook, mobile phone messages and local internet forums, were also tapped to effectively publicize our events. In addition, YRP also enjoys wide media coverage from the Singapore media. It provides the media with a fertile spread of interesting story angles, such as highlighting anecdotal stories with a human touch, the arduous journey of rehabilitation undertaken by ex-offenders, and the impact it has on their loved ones.

# 4. Community Engagement Activities

In order to ensure recall and familiarity among the general public, community partners and stakeholders, media campaigns and key community engagement activities for YRP are always concentrated in the month of September, which is designated as the official Yellow Ribbon month each year.

A sample of the main YRP events held thus far are as follows:

- Yellow Ribbon Concert (2004, 2006 & 2008);
- Yellow Ribbon Walk (2005 & 2007);
- Yellow Ribbon Conference (2004 to 2008);
- Movie Screening "One More Chance" by local celebrities (2005);
- Yellow Ribbon Fairs (2004 to 2007);
- Yellow Ribbon Creative Festival (2004 to 2010);
- Yellow Ribbon Community Art Exhibition (2007, 2008, 2009 & 2010);
- Yellow Ribbon Job Fairs; and
- Yellow Ribbon Prison Run (2009 & 2010).

# 5. Active Involvement of Inmates & Ex-offenders

Inmates and ex-offenders form an integral part of our campaign initiatives. Our fundamental belief is that inmates and ex-offenders should not be just receiving, but they should also be giving back as much as they can to others. Therefore, opportunities are given as much as possible to involve inmates and ex-offenders in our outreach activities. Since the commencement of YRP, inmates have handmade up to 2,000,000 Yellow Ribbons for distribution. They have also participated in community service projects<sup>7</sup> where the proceeds were donated to charitable causes to help the less fortunate in society (see Annex B). Ex-offenders have also pitched in by providing transportation and logistics assistance during events, distributing Yellow Ribbons and even

<sup>&</sup>lt;sup>7</sup> In 2006, inmates from SCORE bakery baked 7,000 croissants and raised \$\$11,000 to help needy children through the ST Pocket Money Fund. In 2007, inmates baked cookies and sold them at the Yellow Ribbon Fair and raised \$12,997 for the Handicap Welfare Association. In 2008, inmates baked mooncakes and raised \$5,000 for Yellow Ribbon Fund. In 2009 and 2010, inmates and ex-offenders cooked and served 500 less privileged in the Tribute of Love Luncheon co-organized with Lions Clubs of Singapore.

performing to showcase their talents and reformed ways.

## 6. Celebrity Engagement & Rehabilitation Ambassadors

Celebrities and Rehabilitation Ambassadors form an important part of the engagement strategy. With their wide popularity and influence, they are well positioned to help spread the YRP message, serve as crowd-pullers, and more importantly, serve as ambassadors in support of the YR campaign. Local and regional artistes featured consistently in many of our YRP events over the past few years.

## 7. Community Partnerships

As the YRP was centres on community acceptance, a majority of our YR campaigns were initiated with the intention of running a campaign for the community, by the community. With strong branding of the YRP, many community and corporate organizations have taken the initiative to collaborate with SPS (see Annex C). Many community and grassroots leaders, politicians, corporate partners and celebrities had made time and effort to grace such events, often bringing with them a passion to spread the message of community acceptance for offenders' rehabilitation. Community involvement and partnerships also came in the form of donations and sponsorships, or showing cause for support by donning the Yellow Ribbons, fund-raising or simply by participating in the YRP events.

SPS has learned some pertinent lessons from its engagement strategy with community partners. These include:

# (i) Central Body for Coordination

A central coordinating body for community involvement in the aftercare sector is most effective. In SPS' case, it has the leverage of the CARE Network initiative, where it can then take the lead to forge strategic community partnerships for the delivery of both in-care and aftercare programmes and services.

## (ii) Preparing the Community to Receive Ex-offenders

As governmental agencies seek to collaborate under the umbrella of CARE Network, the community at large can be brought on board through national campaigns such as the YRP, where strong community messages are reinforced and events targeting the various social groups are conducted.

## (iii) Selecting a Core Team for Effective Planning & Implementation

In the preliminary planning phase, it is essential to have a committed team of core personnel who will work with the identified stakeholders on the 'Branding', 'Engagement' and 'Execution' of community projects. In Singapore's context, the CARE Network Secretariat holds this responsibility.

## (iv) Maximizing the Strengths of Volunteers

The strength and capabilities of community volunteers cannot be underestimated. Besides tapping into this valuable community resource, there is a conscious need to build on the capabilities of volunteers from the VWOs and religious organizations for more effective outreach of rehabilitation programmes within prison.

# 8. The Impact

Into its seventh year of campaigning, the YRP has achieved the following:

- The Registration of Criminals (Amendment) Act was amended in May 2005 to help ex-offenders reintegrate back into society more easily by making it possible for criminal records to be wiped clean if the offender stays "crime-free" for no less than five consecutive years;
- In 2006, the Land Transport Authority reviewed the guidelines for issuance and renewal of vocational licenses for drivers of public service vehicles to make it more flexible for ex-offenders to be issued with the license;
- A public perception survey conducted in 2007 found that 94% of Singaporeans were aware of the YRP core message;
- For its contributions to the YRP, SPS was given an Honourable Mention in 2007 for outstanding achievement in public relations campaigns which best exemplify the ideals and goals of the United Nations;
- YRP also received the Public Relations in the Service of Mankind (PRISM) Excellence Award under the Public Service Campaigns category in 2008;

- In 2009, the Yellow Ribbon Tattoo Removal Programme received the Ministry of Home Affairs' Operational Excellence Award;
- A total of 1.985 million Yellow Ribbons were distributed;
- 313,000 Singaporeans participated in the YR events;
- 807 new employers registered with SCORE's Job Bank;
- 908 volunteers signed up to volunteer for YRP; and
- S\$7.8 million was raised for the Yellow Ribbon Fund (YRF).

Another key milestone for Care Network was the establishment of the Yellow Ribbon Fund (YRF). The YRF is the first national charitable fund devoted entirely towards the development and implementation of rehabilitation and reintegration programmes and services for ex-offenders and their families. Registered under NCSS, YRF was granted Institute of Public Character (IPC) status since 1 August 2004.

## 9. The Success Factors

Over the years, the YRP had been successful in its outreach and has built a high level of awareness and goodwill. This can be attributed to the following key factors:

# (i) Passionate Core Team

Led by SPS and SCORE, the core team planned, conceptualized and executed the YR projects to ensure consistency in messaging. In addition, as key stakeholders of ex-offenders reintegration issues, the core team drove each YR project to a higher level as inherent ground knowledge and experiences were translated into workable community engagement campaigns.

## (ii) Branding

A consistent branding strategy helped to send out a clear message to the community so that lay people could easily relate the YRP to the cause of helping ex-offenders and their families reintegrate into society.

## (iii) Effective Use of Levers

The YRPs identified key governmental bodies, community leaders and celebrities as effective levers whose direct support and engagement lent weight to the project as a cause worthy of support.

## (iv) Touching the Heart of the Community

Through the sharing of ex-offenders' testimonies (successes and failures) and stories of the plights families faced, especially the impact of incarceration on children, the community can better appreciate the reality of incarceration. This in turn goes a long way towards helping them to understand reintegration issues faced by our inmates.

## **III. UPCOMING INITIATIVES**

To enhance coordination of rehabilitation efforts, an Inter-Ministry Committee was set up by the Ministry of Home Affairs (MHA) in April 2009 to study and propose recommendations to address the problem of reoffending in Singapore. A two-pronged approach of moving further upstream to prevent inter-generational offending and downstream by preventing offenders' reoffending were the key thrusts of this Committee.

One of the recommendations made included the need to strengthen community-based networks that would serve to provide protective factors for inmates, as well as to strengthen SPS' volunteer engagement system by building both capacity and capability in the community.

Another key focus is to leverage on the grassroots and community in taking ownership of offenders' rehabilitation. This can be seen from the increasingly active participation and initiatives mooted by community groups to reach out to inmates and their families residing within their jurisdictions.

While currently still a work-in-progress, it is expected that when these recommendations are fully implemented, it will further strengthen the rehabilitation and aftercare efforts in Singapore.

# **IV. CONCLUSION**

SPS should never function in a vacuum. It needs to tap into the expertise of its strategic partners and the community at large. The success of its various initiatives is attributed to a very supportive pool of community partners, who are passionate in working toward a common cause of successful reintegration of ex-offenders.

The work on rehabilitation is also an ongoing effort. What it takes to make it work is passion and effort, and developing one initiative at a time. This is best summed up in the words of the former U.S. President John. F. Kennedy, who once said: *"All this will not be finished in the first one hundred days. Nor will it be finished in the first thousand days, Nor in the life of this administration, Nor even perhaps in our lifetime on this planet. But let us begin...* 

And this is something SPS has begun.

# ANNEX A

# THEMES FOR YELLOW RIBBON PROJECT CAMPAIGNS (2004 - 2010)

Campaign Year	2004	2005	2006	2007	2008	2009	2010
Themes	Creating Awareness	Engaging the Community	Engaging Ex- Offenders	Giving Back	Beyond Just Words	Giving Back	This is My Yellow Ribbon. This is My Journey.
Intent	Selling the Message – Help Unlock the Second Prison	Give them a Second Lease of Life	Widening the reach, deep- ening the message	Extending our reach, inspiring action in inmates and ex-offenders	Going beyond awareness to action by actively engaging the community	Inmates and ex-offenders playing a role to give back to society	Engaging the community for action to help ex- offenders reintegrate

# **ANNEX B**

## NEWSPAPER ARTICLE ON YELLOW RIBBON PROJECT







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# ANNEX C

# KEY COMMUNITY COLLABORATIONS OF THE YELLOW RIBBON PROJECT

Year	Key Community Collaborations	Outcome
2006	Joint collaboration with North East Community Development Council to hold a Yellow Ribbon Job Fair in prisons.	Helped inmates to secure employment before their release; led to placement exercises in prisons since then.
2007	Joint collaboration with Raffles Hotel to hold the first Yellow Ribbon Cooking Competition in prisons.	Discovered inmates' talents. Led to the development of the Yellow Ribbon Culinary Programme where inmates get to undergo a certified culinary course.
2008	Joint collaboration with AVIVA to raise awareness and funds for the YRF through the AVIVA Ironman Triathlon Competition.	Over \$20,000 was raised for the Yellow Ribbon Fund.
2009	Yellow Ribbon Tattoo Removal Programme for inmates who want to remove their gang related tattoos. The two-year programme that cost S\$1 million is fully sponsored by a community partner.	Over 100 inmates benefited from the programme. Continuation of the programme is in discussion.
2010	YR NECDC Rekindle Programme with North East Community Development Council for Reformative Training Centre inmates. The programme aims to reconcile inmates and their families and prepare them before the release of the inmates.	Over 30 inmates and 60 family members benefited from the programme. The programme will continue for another two years.